

tgoma® Game System Limited Warranty

DO NOT USE YOUR PRODUCT UNTIL YOU HAVE READ THE TERMS OF THE WARRANTY. IF YOU DO NOT AGREE TO THE TERMS OF THE WARRANTY, DO NOT USE THE PRODUCT AND RETURN IT WITHIN 7 DAYS TO THE STORE OR THE AUTHORIZED DISTRIBUTOR WHERE YOU PURCHASED IT FOR A REFUND.

WHAT IS COVERED

tgoma NZ Ltd. and its authorized service partners warrant this product against original defects in material and workmanship for a period of ONE (1) YEAR. The warranty period begins from the date of purchase (proof of purchase required). This warranty is only valid when used for private household purposes in accordance with the tgoma® Assembly Instructions. This warranty provides, at no extra cost to you, all parts necessary to ensure your accessory is in proper working condition throughout the warranty period. For information related to the warranty and tgoma software, check www.springfree.com/tgoma.

WHAT IS NOT COVERED

This warranty is subject to the following terms:

- tgoma NZ Ltd. shall not be liable for costs, damages or repairs incurred as a result of:
 - Product purchased from an unauthorized distributor.
 - Improper installation not in accordance with the provided tgoma Assembly Instructions.
 - Careless operation or handling, accident, abuse, misuse and/or lack of maintenance not in accordance with the tgoma Assembly Instructions.
 - External sources such as weather, theft, fire damage, cuts or vandalism.
 - Damage caused by repairs carried out by unauthorized parties or agents.
 - Damaged resulting from opening the controller box and tampering with the hardware.
 - Use other than for private household purposes. For example, for commercial or rental purposes.
- This warranty does not apply to consumable parts, such as batteries or protective coatings that are designed to diminish over time, unless failure has occurred due to a defect in materials or workmanship.
- This warranty does not apply to cosmetic damage or minor imperfections that meet design specifications or do not materially alter functionality.
- This warranty does not cover expenses related to on-site labor, travel, assembly or disassembly or other charges associated with the repair or replacement of covered components.
- This warranty does not apply to any non-tgoma products or any software.

SUBMITTING YOUR WARRANTY CLAIM

If you believe your product has a manufacturing fault or a product defect and you need to make a warranty claim, locate and contact your nearest tgoma customer service center at www.tgoma.com/support. Alternatively, you can lodge your warranty claim online at <http://springfr.ee/wclaim>.

The terms of the warranty require that you contact tgoma NZ Ltd. with your model name, serial number, date and place of purchase and a scan of your purchase receipt. Shipping costs associated with approved warranty claims lodged within 45 days from the date of purchase will be covered by tgoma NZ Ltd. Beyond this 45-day period, all shipping costs are the responsibility of the customer. Replacement parts provided under this warranty do not extend the period of the warranty.

WARRANTY LIMITATIONS

- tgoma NZ Ltd. is not responsible or liable for indirect, special or consequential damages arising out of or in connection with the use or performance of the product or any other damages with respect to any economic loss, loss of property, loss of revenue or profits, loss of enjoyment or use, cost of removal, installation, disassembly or other consequential damages. This limitation is not allowed by some states, provinces or territories and so this limitation may not apply to you.
- tgoma NZ Ltd. will not be liable for any consequential damages or incidental damages you may incur in connection with the tgoma game system, any portable electronic devices (tablet, phone, etc.) or trampoline or accessories. This limitation is not allowed by some states, provinces, or territories and so this limitation may not apply to you.
- Any implied warranties relating to your product, including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are to the duration of this warranty. This limitation is not allowed by some states, provinces or territories and so this limitation may not apply to you.
- This warranty gives you specific legal rights. You may also have other rights which vary by state, province or territory.
- For customers in Australia, our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- This warranty is not transferable and applies only to the consumer who originally purchased the accessory.
- This warranty does not extend to any portable electronic devices (tablet, phone, etc.) or trampoline or accessories.

If you have any questions or concerns regarding this warranty, locate and contact your nearest tgoma customer service center at www.tgoma.com/support. If you need replacement parts but your warranty has expired, you can purchase them by contacting your nearest tgoma customer service center.