



10
YEAR

WARRANTY

SPRINGFREE TRAMPOLINE LIMITED WARRANTY

WHAT IS COVERED

Springfree Trampoline warrants your Springfree Trampoline against original defects in material and workmanship. All components of the trampoline are warranted for ten (10) years from the date of purchase (proof of purchase required). This warranty provides, at no extra cost to you, all parts necessary to ensure your trampoline is in proper working condition throughout the 10-year warranty period. You are entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality. Goods presented for repair may be replaced by refurbished goods of the same type rather than being repaired. Refurbished parts may be used to repair the goods.

WHAT IS NOT COVERED

This limited warranty is subject to the following terms:

- For customers whose trampoline is subjected to sea spray or who reside within 1.6 km or less of a salt water environment, the warranty on the steel frame shall be reduced by 7.5 years.
- Springfree Trampoline shall not be liable for costs, damages or repairs incurred as a result of:
 - Trampolines purchased from an unauthorized dealer.
 - Improper installation not in accordance with the User Guide and Trampoline & Enclosure Assembly Instructions.
 - Careless operation or handling, misuse, abuse and/or lack of maintenance or use not in accordance with the User Guide and Trampoline & Enclosure Assembly Instructions.
 - External sources such as weather, theft, fire damage, cuts or vandalism.
 - Repairs or alterations carried out by unauthorized parties or agents.
- Replacement parts provided under this warranty do not extend the period of the warranty.
- This limited warranty does not cover misuse or minor imperfections in trampolines that meet design specifications or do not materially alter functionality.
- This limited warranty is not transferable and applies only to the consumer who originally purchased the trampoline.

SUBMITTING YOUR WARRANTY CLAIM

If you believe your Springfree Trampoline has a manufacturing fault, or a product defect, and you need to make a warranty claim, you can do this online at <https://www.springfreetrampoline.co.nz/warranty-claim/>. The terms of the limited warranty require that you contact Springfree Trampoline with your model name, serial number, date and place of purchase and a scan of your purchase receipt.

The frame serial number is located on one of the frame sections and one of the legs. The mat serial number is located under the sewn warnings. The net serial number is located under the sewn warnings.

WARRANTY LIMITATIONS

- Any implied warranties relating to your trampoline, including but not limited to warranty of merchantability or warranty of fitness for a particular purpose, are limited to the duration of this warranty.
- The warranty is valid for private or commercial purposes.
- Shipping costs associated with approved warranty claims will be covered by Springfree.
- If there are any conflicts between this New Zealand Limited Warranty and the Springfree Trampoline Limited Warranty, the provisions of this warranty amendment prevail.
- If you have bought this trampoline in New Zealand, the laws of New Zealand apply. Any dispute arising in relation to your Springfree trampoline purchase will be resolved in accordance with New Zealand laws. Nothing in our warranty limits your rights under the Consumer Guarantees Act 1993, the Fair Trading Act 1986 or any other New Zealand laws.
- Installation costs associated with approved warranty claims lodged within 45 days from the date of purchase will be covered by Springfree Trampoline.
- In some circumstances, we may be required by law to cover expenses related to on-site labour, travel, assembly or disassembly or other charges associated with the repair or replacement of covered components.
- This warranty does not cover Springfree Trampoline accessories.

If you have any questions or concerns regarding this limited warranty, contact the customer care team on 0800 586 772, or www.springfree.co.nz/warranty-claim/

If you need replacement parts but your warranty has expired, you can purchase them by contacting us on 0800 586 772 or <https://www.springfreetrampoline.co.nz/contact-us/>

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TRAMPOLINE
THE SMART TRAMPOLINE™

email version